

Jonathan Arteaga

AI Strategic Solutions Engineer · Customer-facing builder

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I turn unclear problems into working prototypes and practical rollout plans. Eight years across systems administration, solutions engineering, and applied AI taught me to make assumptions visible, test the weak spots, and explain what a responsible next step requires.

EXPERIENCE

Salesforce Irvine, CA (Remote) · Dec 2019–Present

- AI Strategic Solutions Engineer**
May 2026–Present
- Turn ambiguous AI requirements into focused prototypes, technical decisions, and practical rollout plans teams can validate.
 - Lead discovery and design reviews across technical and business roles, surfacing data, access, security, integration, and delivery constraints early.

Selected Salesforce work Employer work

- **VibeKit:** Created an internal Next.js and TypeScript resource library for solutions and field engineers, combining reusable agent instructions, integration patterns, examples, interface components, validation scripts, and tests.
- Helped evaluate Cursor, Claude Code, and Codex for field workflows; packaged reusable skills, context patterns, hooks, and MCP integrations, then turned hands-on findings into practical guidance.
- Built automations that made recurring research and presentation preparation short, repeatable workflows; also prototyped an MCP server and an AI evaluation harness.

- Lead Solutions Engineer**
Dec 2024–Apr 2026
- Built working demonstration environments, mapped integration, data, identity, security, and delivery risks, and wrote clear implementation handoffs.
 - Created reusable discovery frameworks, demo templates, rollout checklists, and implementation guidance; coordinated specialist teams and mentored solutions engineers.

- Senior Solutions Engineer / Solutions Engineer**
Dec 2019–Dec 2024
- Owned technical discovery, demonstrations, solution design, and implementation scoping across a high-volume commercial portfolio.

Dal-Tile Corporation · Salesforce Administrator Dallas, TX · Dec 2017–Dec 2019

- Administered a call-center system and partner portal, including routing, dashboards, roles, permissions, and controlled access.

SELECTED BUILD

Personal Portfolio Complete · Personal · Live site

- Built a bilingual Next.js site that keeps the website, public resume, and GitHub profile aligned from one public repository, with responsive light / dark UI and automated checks.

This is a self-directed personal build using my own career information and public links. It was not commissioned by or used by a business. Salesforce work is labeled separately above.

CAPABILITIES

- Build and evaluate**
- TypeScript, JavaScript, React / Next.js, APIs, deterministic tests, human review
- Shape the work**
- Technical discovery, problem framing, prototypes, demonstrations, rollout planning, handoff
- Design systems**
- Data models, access design, integration mapping, operational workflows, technical writing